



Co-funded by the
Erasmus+ Programme
of the European Union

AURORA
EUROPEAN UNIVERSITIES
ALLIANCE



Palacký University
Olomouc

SERVICE LEARNING IN PRACTICE: EXPERIENCES FROM PALACKÝ UNIVERSITY

1st CDS Training

‘Transforming Higher Education through Collaborative Online International Learning (COIL) and (Community) Service Learning.’

5-6 October 2021



WINTER SEMESTER 2021: 65 STUDENTS IN 6 SL COURSES

Sts Cyril Methodius Faculty of Theology

Project Management in Social Work Practice – 1

Faculty of Arts

Project Learning in Andragogy - 30

Faculty of Law

Street Law 1 = Law for Everyday Life - 8

Street Law 2 = Law for Everyday Life - 5

Students Legal Aid Office 1-4 - 20

Street Law for French - 1



Palacký University
Olomouc



Sts Cyril Methodius Faculty of Theology Department of Christian Social Work

studying programme:
SOCIAL WORK WITH FAMILY

2020/2021: **17** students

2021/2022: **14** students

PROFILE OF GRADUATES

- Social Services for family
- Social work in Child Care
- Strategy and Community planning
- Risk and Change management
- Project management
- Management and leadership
- Multidisciplinary collaboration
- Research
- Civic Minded Graduate



- SL applied as a strategy through whole study programme
- Topics of SL projects match together with learning aims and learning outputs



Study programme includes different types of courses:

- **Academic courses** related to the particular study programme – Family Sociology, Social Work as a Science and Profession etc.

- **Supporting courses** – students acquire diverse knowledge and skills – Volunteering in Social Work, Social Work and Community Development – students learn how to involve stakeholders from different sectors and engage them to collaborate

- **SL courses** covering different stages of project management cycle

1st semester - Project Management

2nd semester - Personal Management

3rd semester – Research / Research Methods

4th semester - Evaluation

- Field training – implementation of SL project



Palacký University
Olomouc



3 SL PROJECTS = 3 INNOVATIVE TOPICS = 3 STUDENT TEAMS

Topics in 2020/2021:

School Social Work at Elementary School
Implementation of Family Group Conference in Olomouc
University Volunteering

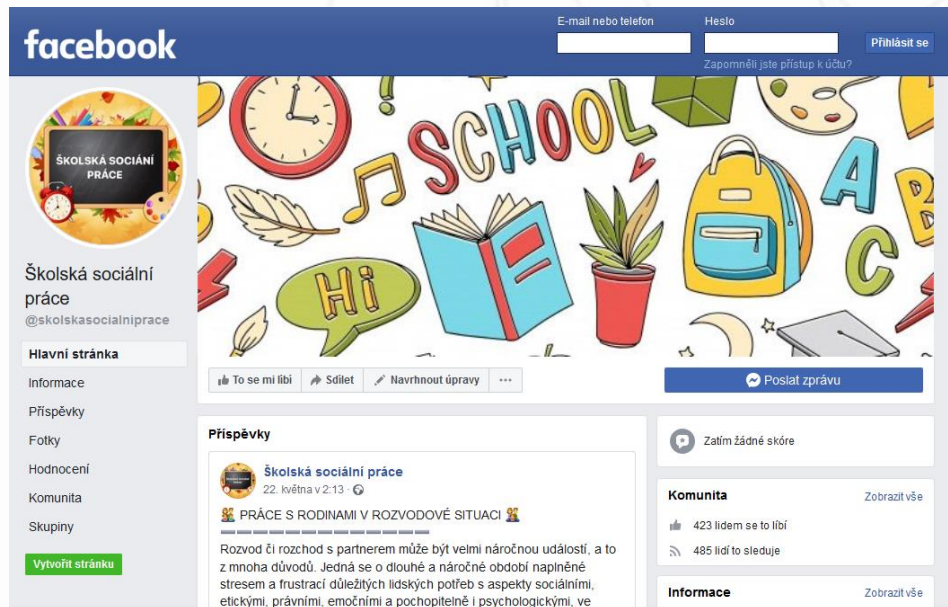
Topics in 2021/2022:

Implementation of Family Group Conference in Olomouc
University Volunteering
Intergenerational Solidarity

projects are developed by our students from scratch → implemented in the communities in close cooperation with their community partners = students actively contribute to their communities where they live and study



SCHOOL SOCIAL WORK AT ELEMENTARY SCHOOL



- Promotion of school social work at elementary school - <https://www.facebook.com/skolskasocialni prace/>
- Promotion of school social work through social networks and on web
- Testing chosen school social work activities at the partner school
- Writing ToR for a school social worker based on their experience
- Writing comprehensive methodological guideline on implementation of school social work at elementary schools in the Czech Republic

video on SL project: <https://www.youtube.com/watch?v=7NEKjMUjZVM&t=1s>



Palacký University
Olomouc

AURORA
EUROPEAN UNIVERSITIES
ALLIANCE

SCHOOL SOCIAL WORK AT ELEMENTARY SCHOOL





IMPLEMENTATION OF FAMILY GROUP CONFERENCE IN OLOMOUC

- Promotion of FGCs – <http://rkolomouc.upol.cz/>; <https://www.facebook.com/rkolomouc/>
- Providing resources for the implementation of FGCs
- Preparation and realization of at least 1 FGC



KAŽDÁ RODINNÁ KONFERENCE JE JEDINEČNÝM PŘÍBĚHEM



O tři malé sourozence drogově závislých rodičů se rozhodly pečovat dvě tety, děti tedy nemusely odejít do ústavní péče.



video on the SL project: <https://www.youtube.com/watch?v=SmtlrJI6bQk&t=1s>



Palacký University
Olomouc

AURORA
EUROPEAN UNIVERSITIES
ALLIANCE

IMPLEMENTATION OF FAMILY GROUP CONFERENCE IN OLOMOUC





Palacký University
Olomouc



UNIVERSITY VOLUNTEER CENTRE

- Creative content promoting volunteerism at Palacký University, its distribution on social networks

<https://www.facebook.com/DCUPol/>

<https://dobrovolnici.upol.cz/>

- Management of volunteer opportunities
- Volunteer recruitment
- Communication plan for Volunteer Centre UP



video on the SL project: <https://www.youtube.com/watch?v=GCSHVHNaTLc&t=1s>



FEEDBACK - STUDENTS

- Project drafting – practice
- Team work / Team communication
- Acquisition and mastering skills - skills in social work with family, management skills
- Personal development
- Support from coach and teachers from Department of Christian Social Work
- Support from community partners



FEEDBACK - TEACHERS

- Difference between theory and practice – reality brings all kinds of issues – communication among everybody involved and searching for a solution together is always the key
- Pay more attention to choice of community partners and their attitude towards social innovation implementation in their environment
- Coach / supervisor is inevitable - students need a lot of support
- Students need very detailed definitions how to meet the SL course/field training requirements to be able to focus not only on completing their courses but on achieving project results too



BENEFITS FROM COOPERATION WITH COMMUNITY PARTNERS

For community partners

- Getting in touch with academic world
- Help with innovations
- Conducting a research
- Inspiration for innovation
- Recruitment of volunteers and employees
- Involvement in local networks thanks to collaboration with University
- Prestige
- Opportunity to share experience with students



WHAT MATTERS THE MOST

Recommendations from our experience for universities

- Proactive approach of university teachers
- Make an attractive proposal to community partners
- Time management is crucial for effective collaboration and results
- Keep a frequency of meetings and opportunities for collaboration
- Welcoming environment for everybody (every voice is listened to)
- Create opportunities for everybody to get involved in university life

